

Your out of bundle pricing

* **NEW:** Usage in-zone and back to the UK while roaming in Europe Zones 1 and 2 uses your UK allowance. The roaming rates below apply when going over your UK allowance.

	Price	Minimum first period charge	Billing increments
Calls to 0800 and 0808 numbers in UK	FREE	N/A	N/A
Calls to 0500 numbers	77p per minute	1 second	1 second
Calls to UK Mobiles	77p per minute	1 second	1 second
Calls to UK Landlines	77p per minute	1 second	1 second
Calls to Voicemail	77p per minute	1 second	1 second
Data	5p per MB	1KB	1KB
Text Message (SMS)	77p per SMS	N/A	per unit of 160 characters
Multimedia Message (MMS)	77p per MMS	N/A	per unit
Text to International number	77p per SMS	N/A	per unit of 160 characters
Video Call to UK number	77p per minute	1 second	1 second
Video Call to International number	57p per minute	1 second	1 second
Non-geo access charge (084x, 087x, 083x)	77p per minute	60 seconds	1 seconds
Voicemail call return to same network	FREE up to 60 min, 77p per minute thereafter	1 second then 60 seconds after 60 minutes	1 second then 60 seconds after 60 minutes
Voicemail call return to another network	77p per minute	60 seconds	60 seconds
Call to EU	£1.50 per minute	60 seconds	60 seconds
Call to Rest of World	£2.00 per minute	60 seconds	60 seconds
Premium Call (09) and Directory Enquiries (118)	77p per minute + service charge	60 seconds	60 seconds
Radio Paging Services (076)	77p per call	N/A	per call
Personal Numbering Services (070)	77p per minute	60 seconds	1 second
Call Forwarding Services (07744, 07777)	77p per minute	60 seconds	1 second
Roam Free (EU Traveller)	FREE Within allowance	N/A	N/A
Roam Further (World Traveller)	£4.99 + VAT per day	N/A	per day
Virtual Number Incoming Call	5p per minute	60 seconds	1 second
Non-Direct Debit Fee	£5	N/A	per monthly bill
Direct Debit Amendment	£5	N/A	per amendment
Direct Debit Failure Charge	£7.50	N/A	per monthly bill
Indemnity (Direct Debit reclaim)	£35	N/A	per DD

Roaming rates

	Price	Minimum first period charge	Billing increments
Europe Zones 1 and 2			
Texts in Europe Zone 1 to UK and Europe Zone 1*	77p per SMS	N/A	per unit of 160 characters
Texts in Europe Zone 2 to UK and Europe Zone 2*	77p per SMS	N/A	per unit of 160 characters
Receiving calls within Europe Zone 1	FREE	N/A	N/A
Receiving calls within Europe Zone 2*	Uses allowance, then 12p per minute out of bundle	1 second	1 second
Calls in Europe Zone 1 to UK and in-zone	77p per minute	1 second	1 second
Calls in Europe Zone 1 to Zone 2	£1.50 per minute	1 second	1 second
Calls in Europe Zone 1 to Rest of World	£2.00 per minute	1 second	1 second
Calls in Europe Zone 2 to UK and in-zone	77p per minute	30 seconds	1 second
Calls in Europe Zone 2 to all other zones	£2.40 per minute	30 seconds	1 second
Europe Data Zone 1*	5p per MB	1KB	1KB
Europe Data Zone 2*	55p per MB	1MB	1MB
MMS in Europe Zone 1 to UK and Europe Zone 1	77p per MMS	N/A	per unit
MMS in Europe Zone 2 to UK and Europe Zone 2	77p per MMS	N/A	per unit
Other			
Aerospace - Calls made in the air	£2.00 per minute	60 seconds	60 seconds
Aerospace - Calls received in the air	£1.50 per minute	60 seconds	60 seconds
Aerospace - Text in the air	85p per SMS	N/A	per unit of 160 characters
Aerospace - Multimedia Message in the air	46p per MMS	N/A	per unit
Aerospace - Data in the air	£6 per MB	1KB	1KB
Maritime - Calls made by sea	£2.40 per minute	60 seconds	60 seconds
Maritime - Calls received by sea	£1.80 per minute	60 seconds	60 seconds
Maritime - Text made by sea	£1.00 per SMS	N/A	per unit of 160 characters
Maritime - Multimedia Message by sea	54p per MMS	N/A	per unit
Maritime - Data by sea	£7.20 per MB	1KB	1KB

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Rest of World Zone 1			
Calls to Rest of World Zone 1 and to UK	£1.99 per minute	1 second	1 second
Calls to Europe Zones	£1.99 per minute	60 seconds	60 seconds
Calls to other Rest of World Zones	£1.99 per minute	60 seconds	60 seconds
Receiving calls	£1 per minute	60 seconds	60 seconds
Text Message (SMS)	£1 per SMS	N/A	per unit of 160 characters
Multimedia Message (MMS)	£1 per MMS	N/A	per unit
Data	£3.99 per MB	1MB	1MB
Rest of World Zone 2			
Calls to Rest of World Zone 2 and to UK	£1.99 per minute	1 second	1 second
Calls to Europe Zones	£1.99 per minute	60 seconds	60 seconds
Calls to other Rest of World Zones	£2.99 per minute	60 seconds	60 seconds
Receiving calls	£1.60 per minute	60 seconds	60 seconds
Text Message (SMS)	49p per SMS	N/A	per unit of 160 characters
Multimedia Message (MMS)	£1 per MMS	N/A	per unit
Data	£3.99 per MB	1MB	1MB
Rest of World Zone 3			
Calls to UK, Europe, all Rest of World Zones	£3.99 per minute	60 seconds	60 seconds
Receiving calls in Rest of World Zone 3	£2.50 per minute	60 seconds	60 seconds
Text Message (SMS)	£1 per SMS	N/A	per unit of 160 characters
Multimedia Message (MMS)	£1 per MMS	N/A	per unit
Data in Rest of World Zone 3	£3.99 per MB	1MB	1MB
Rest of World Zone 4			
Calls to UK, Europe, all Rest of World Zones	£3.99 per minute	60 seconds	60 seconds
Receiving calls in Rest of World Zone 4	£2.99 per minute	60 seconds	60 seconds
Text Message (SMS)	£1 per SMS	N/A	per unit of 160 characters
Multimedia Message (MMS)	£1 per MMS	N/A	per unit
Data in Rest of World Zone 4	£12.99 per MB	1MB	1MB

*** NEW:** Roaming Zones have now changed.

Please refer to Page 5 for more details on countries in each zone.

Rates effective as of **May 2018**. All chargeable items include VAT where applicable and are rounded up to the nearest 1p.
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Available add-ons

To avoid out of bundle charges, you can benefit from a selection of add-ons. These can be added at the start of your contract, or during your contract - please be in touch if you would like any of these add-ons applied to your contract.

Non-Geographical Minutes
International SMS (texts) from UK
International Calls from UK to Abroad
Roaming Calls
Roaming Data
UK Data
Virtual Number

Please be in touch for the latest pricing on these add-ons.

Travelling abroad?

Use your regular allowance in the EU and some non-EU destinations for FREE, or for just £4.99 + VAT per day with World Traveller. This will allow you to call and use data within the country you are visiting, and call and text back to the UK. Please be in touch before travelling abroad to make sure you are on the right price plan, and that your phone is set up to be used abroad.

You can also have an international phone number attached to your UK mobile from just £2.99 per month.

Roam Free! EU Traveller countries:	
Albania (4G)	Italy (inc. Vatican City) (4G)
Austria (4G)	Latvia (4G)
Belgium (4G)	Liechtenstein
Bosnia	Lithuania (4G)
Bulgaria	Luxembourg (4G)
Channel Islands	Malta
Croatia (4G)	Monaco (4G)
Cyprus	Netherlands (4G)
Czech Republic (4G)	Norway (4G)
Denmark (inc. Faroe Islands) (4G)	Poland (4G)
Estonia (4G)	Portugal (inc. Madeira) (4G)
Finland (4G)	Republic of Ireland (4G)
France (4G)	Romania (4G)
French West Indies	San Marino (4G)
Germany (4G)	Slovakia (4G)
Gibraltar	Slovenia (4G)
Greece (4G)	Spain (inc. Canary Islands) (4G)
Hungary (4G)	Sweden (4G)
Iceland (4G)	Switzerland (4G)
Isle of Man	Turkey

Roam further! World Traveller countries:		
Australia	Hong Kong	Philippines
Bahrain	India	Puerto Rico
Barbados	Indonesia	Qatar
Bangladesh	Israel	Russia
Bermuda	Japan	St.Kitts and Nevis
Bosnia and Herzegovina	Jamaica	St. Lucia
Bonaire	Jordan	St. Vincent
Brazil	Kazakhstan	Samoa
British Virgin Islands	Kenya	Saudi Arabia
Cambodia	Kuwait	Serbia
Canada	Laos	Singapore
Cayman Islands	Lesotho	South Africa
Chile	Macau	South Korea
China	Macedonia	South Sudan
Columbia	Malaysia	Sri Lanka
Costa Rica	Mexico	Suriname
Curacao	Moldova	Swaziland
Democratic Republic of Congo	Mongolia	Taiwan
Dominica	Montenegro	Tanzania
Domnican Republic	Montserrat	Thailand
Ecuador	Morocco	Tonga
Egypt	Mozambique	Trinidad and Tobago
El Salvador	Myanmar	Turks and Caicos Islands
Fiji	New Zealand	Ukraine
Georgia	Nicaragua	United Arab Emirates
Ghana	Oman	Uruguay
Grenada	Pakistan	USA
Guatemala	Panama	US Virgin Islands
Guyana	Papua New Guinea	Uzbekistan
Haiti	Paraguay	Vanuatu
Honduras	Peru	Vietnam

Roaming Zones

Europe Zone 1: Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Territories, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy (inc. Vatican City), Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (inc. Madeira), Romania, Slovakia, Slovenia, Spain (inc. Balearic Islands), Sweden

Europe Zone 2: Albania, Bosnia & Herzegovina, Channel Islands (inc. Guernsey, Jersey) & the Isle of Man, Faroe Islands, San Marino, Switzerland, Turkey.

Rest of World Zone 1: Afghanistan, Albania, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Benin, Bermuda, Bhutan, Bonaire, Botswana, Bosnia & Herzegovina, Brazil, British Virgin Islands, Brunei, Burkina Faso, Cameroon, Cambodia, Canada, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Democratic Republic of Congo, Peoples Republic of Congo, Costa Rica, Curacao, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Fiji, French Polynesia, Gabon, Georgia, Ghana, Grenada, Guam, Guatemala, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Korea, Kuwait, Laos, Lesotho, Macau, Macedonia, Madagascar, Malaysia, Mexico, Moldova, Mongolia, Morocco, Montenegro, Montserrat, Mozambique, Myanmar, New Zealand, Nicaragua, Niger, Nigeria, Oman, Pakistan, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Russia, Rwanda, Saba (Netherlands Antilles), Samoa Western, Saudi Arabia, Serbia, Seychelles, Singapore, Sint Eustatius (Netherlands Antilles), Sint Maarten, Solomon Islands, South Africa, South Sudan, Sri Lanka, St Kitts and Nevis, St Lucia, St Vincent, Suriname, Swaziland, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tonga, Trinidad & Tobago, Turks & Caicos Islands, Uganda, Ukraine, United Arab Emirates, United States of America, Uruguay, US Virgin Islands, Uzbekistan, Vanuatu, Venezuela, Vietnam, Yemen, Zambia.

Rest of World Zone 2: Algeria, American Samoa, Belarus, Bolivia, Cape Verde, Gambia, Guinea, Guinea-Bissau, Kyrgyzstan, Liberia, Malawi, Mauritania, Mauritius, Senegal, Sierra Leone, Zimbabwe.

Rest of World Zone 3: Andorra, Burundi, Libya, Mali, Namibia, Nepal, Sao Tome and Principe, Tunisia

Rest of World Zone 4: Angola, Ascension Islands, Australian External Territories, Belize, Comoros, Cook Islands, Cuba, Diego Garcia, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Greenland, Kiribati, Lebanon, Maldives, Marshall Islands, Micronesia, Midway Island, Nauru, New Caledonia, Niue, Norfolk Island, North Mariana, Palau, Saint Helena, Somalia, St Pierre & Miquelon, Syria, Timor (East), Tokelau, Turkmenistan, Tuvalu, Wallis & Futuna.