

Your out of bundle pricing

* **NEW:** Usage in-zone and back to the UK while roaming in Europe Zones 1 and 2 uses your UK allowance. The roaming rates below apply when going over your UK allowance.

	Price	Minimum first period charge	Billing increments
Calls to 0800 and 0808 numbers in UK	FREE	N/A	N/A
Calls to 0500 numbers	77p per minute	1 second	1 second
Calls to UK Mobiles	77p per minute	1 second	1 second
Calls to UK Landlines	77p per minute	1 second	1 second
Calls to Voicemail	77p per minute	1 second	1 second
Data	5p per MB	1MB	1MB
Text Message (SMS)	77p per SMS	N/A	per unit of 160 characters
Multimedia Message (MMS)	77p per MMS	N/A	per unit
Text to International number	77p per SMS	N/A	per unit of 160 characters
Video Call to UK number	77p per minute	1 second	1 second
Video Call to International number	57p per minute	1 second	1 second
Non-geo access charge (084x, 087x, 083x)	77p per minute	60 seconds	1 seconds
Voicemail call return to same network	FREE up to 60 min, 77p per minute thereafter	1 second then 60 seconds after 60 minutes	1 second then 60 seconds after 60 minutes
Voicemail call return to another network	77p per minute	60 seconds	60 seconds
Call to EU	£1.50 per minute	60 seconds	60 seconds
Call to Rest of World	£2.00 per minute	60 seconds	60 seconds
Premium Call (09) and Directory Enquiries (118)	77p per minute + service charge	60 seconds	60 seconds
Radio Paging Services (076)	77p per call	N/A	per call
Personal Numbering Services (070)	77p per minute	60 seconds	1 second
Call Forwarding Services (07744, 07777)	77p per minute	60 seconds	1 second
Roam Free (EU Traveller)	FREE Within allowance	N/A	N/A
Roam Further (World Traveller)	£4.99 per day	N/A	per day
Virtual Number Incoming Call	5p per minute	60 seconds	1 second
Non-Direct Debit Fee	£3.50	N/A	per monthly bill
Direct Debit Amendment	£3.50	N/A	per amendment
Direct Debit Failure Charge	£7.50	N/A	per monthly bill
Indemnity (Direct Debit reclaim)	£35	N/A	per DD

Roaming rates

	Price	Minimum first period charge	Billing increments
Europe Zones 1 and 2			
Texts in Europe Zone 1 to UK and Europe Zone 1*	77p per SMS	N/A	per unit of 160 characters
Texts in Europe Zone 2 to UK and Europe Zone 2*	64p per SMS	N/A	per unit of 160 characters
Receiving calls within Europe Zone 1	FREE	N/A	N/A
Receiving calls within Europe Zone 2*	Uses allowance, then 10p per minute out of bundle	1 second	1 second
Calls in Europe Zone 1 to UK and in-zone	77p per minute	1 second	1 second
Calls in Europe Zone 1 to Zone 2	£1.50 per minute	1 second	1 second
Calls in Europe Zone 1 to Rest of World	£2.00 per minute	1 second	1 second
Calls in Europe Zone 2 to UK and in-zone	64p per minute	30 seconds	1 second
Calls in Europe Zone 2 to all other zones	£2.00 per minute	30 seconds	1 second
Europe Data Zone 1*	5p per MB	102KB	1KB
Europe Data Zone 2*	46p per MB	36KB	1KB
MMS in Europe Zone 1 to UK and Europe Zone 1	77p per MMS	N/A	per unit
MMS in Europe Zone 2 to UK and Europe Zone 2	64p per MMS	N/A	per unit
Rest of World Zones 1 and 2			
Roaming Text in Rest of World Zone 1	35p per SMS	N/A	per unit of 160 characters
Roaming Text in Rest of World Zone 2	50p per SMS	N/A	per unit of 160 characters
Roaming MMS in Rest of World Zones 1 and 2	45p per MMS	N/A	per unit
Receiving calls within Rest of World Zone 1	£1.30 per minute	60 seconds	60 seconds
Receiving calls within Rest of World Zone 2	£1.50 per minute	60 seconds	60 seconds
Calls in Rest of World Zone 1 to UK and Rest Of World Zone 1	£1.65 per minute	60 seconds	60 seconds
Calls in Rest of World Zone 1 to Europe	£2.00 per minute	60 seconds	60 seconds
Calls in Rest of World Zone 2 (all zones)	£2.00 per minute	60 seconds	60 seconds
Rest of World Data Zone 1	£4.00 per MB	1MB	1MB
Rest of World Data Zone 2	£7.00 per MB	1MB	1MB

European roaming rates effective as of **15th June 2017**. Other rates effective as of **1st August 2017**. All chargeable items include VAT where applicable and are rounded up to the nearest 1p. © 2017 Fone World Ltd. 19 Leicester Road, Salford, M7 4AS. Published by Fone World Ltd.

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Roaming rates	Price	Minimum first period charge	Billing increments
Asia Pacific Zone			
Receiving calls within Asia Pacific Zone	75p per minute	1 second	1 second
Calls from Asia Pacific Zone to UK and Asia Pacific Zone	80p per minute	60 seconds	60 seconds
Calls from Asia Pacific Zone to Europe Zones 1 and 2	£2.00 per minute	60 seconds	60 seconds
Calls from Asia Pacific Zone to Rest of World Zones 1 and 2	£2.00 per minute	60 seconds	60 seconds
Roaming Text in Asia Pacific Zone	35p per SMS	N/A	per unit of 160 characters
Roaming MMS in Asia Pacific Zone	45p per MMS	N/A	per unit
Asia Pacific Zone Data	£4.00 per MB	1MB	1MB
Other			
Aerospace - Calls made in the air	£1.67 per minute	60 seconds	60 seconds
Aerospace - Calls received in the air	£1.25 per minute	60 seconds	60 seconds
Aerospace - Text in the air	71p per SMS	N/A	per unit of 160 characters
Aerospace - Multimedia Message in the air	38p per MMS	N/A	per unit
Aerospace - Data in the air	£5 per MB	1KB	1KB
Maritime - Calls made by sea	£2.00 per minute	60 seconds	60 seconds
Maritime - Calls received by sea	£1.50 per minute	60 seconds	60 seconds
Maritime - Text made by sea	85p per SMS	N/A	per unit of 160 characters
Maritime - Multimedia Message by sea	45p per MMS	N/A	per unit
Maritime - Data by sea	£6.00 per MB	1KB	1KB

MMS is not included in Roam Free (EU Traveller) or Roam Further (World Traveller). Standard out of bundle charges will apply.

Available add-ons

To avoid out of bundle charges, you can benefit from a selection of add-ons. These can be added at the start of your contract, or during your contract - please be in touch if you would like any of these add-ons applied to your contract.

Non-Geographical Minutes
International SMS (texts) from UK
International Calls from UK to Abroad
Roaming Calls
Roaming Data
UK Data
Virtual Number

Please be in touch for the latest pricing on these add-ons.

Travelling abroad?

Use your regular allowance in the EU and some non-EU destinations for FREE, or for just £4.99 per day with World Traveller. This will allow you to call and use data within the country you are visiting, and call and text back to the UK. Please be in touch before travelling abroad to make sure you are on the right price plan, and that your phone is set up to be used abroad.

You can also have an international phone number attached to your UK mobile from just £2.99 per month.

Roam Free! EU Traveller countries:	
Albania (4G)	Italy (inc. Vatican City) (4G)
Austria (4G)	Latvia (4G)
Belgium (4G)	Liechtenstein
Bosnia	Lithuania (4G)
Bulgaria	Luxembourg (4G)
Channel Islands	Malta
Croatia (4G)	Monaco (4G)
Cyprus	Netherlands (4G)
Czech Republic (4G)	Norway (4G)
Denmark (inc. Faroe Islands) (4G)	Poland (4G)
Estonia (4G)	Portugal (inc. Madeira) (4G)
Finland (4G)	Republic of Ireland (4G)
France (4G)	Romania (4G)
French West Indies	San Marino (4G)
Germany (4G)	Slovakia (4G)
Gibraltar	Slovenia (4G)
Greece (4G)	Spain (inc. Canary Islands) (4G)
Hungary (4G)	Sweden (4G)
Iceland (4G)	Switzerland (4G)
Isle of Man	Turkey

Roam further! World Traveller countries:	
Anguilla	India
Antigua and Barbuda	Indonesia
Argentina	Israel
Aruba	Jamaica
Australia	Japan
Barbados	Kenya
Bermuda	Lesotho
Bonaire	Mexico
Brazil	Mozambique
British Virgin Islands	New Zealand

World Traveller countries (continued)	
Canada	Puerto Rico
Cayman Islands	Qatar
Chile	Russia
China	Saba
Colombia	Serbia
Congo, Democratic Republic of	Singapore
Costa Rica	St. Eustatius
Curacao	St. Maarten
Dominica	South Africa
Dominican Republic	St Kitts and Nevis
Ecuador	St Lucia
Egypt	St Vincent
El Salvador	Suriname
Ghana	Thailand
Grenada	Trinidad & Tobago
Guatemala	Turks & Caicos
Guyana	United Arab Emirates
Haiti	Uruguay
Hong Kong	US Virgin Islands
Panama	United States of America
Peru	

Roaming Zones

Europe Zone 1: Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France (inc. Monaco), French Territories, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy (inc. Vatican City), Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal (inc. Madeira), Romania, Slovakia, Slovenia, Spain (inc. Balearic Islands), Sweden.

Europe Zone 2: Albania, Bosnia & Herzegovina, Channel Islands (inc. Guernsey, Jersey) & the Isle of Man, Faroe Islands, San Marino, Switzerland, Turkey.

Asia Pacific Zone: Australia, New Zealand, Singapore, South Africa, Taiwan, Thailand.

Rest of World Zone 1: Afghanistan, Algeria, Angola, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Azerbaijan, Bahrain, Bangladesh, Barbados, Belarus, Benin, Bermuda, Bolivia, Bonaire, Botswana, Brazil, Brunei, Burkina Faso, Cambodia, Cameroon, Canada, Cape Verde, Central African Republic, Chad, Chile, China, Colombia, Congo, People's Republic, Congo, Democratic Republic of, Costa Rica, Curaçao, Dominica, Ecuador, Egypt, El Salvador, Fiji, Gabon, Gambia, Georgia, Ghana, Grenada, Guam, Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iraq, Israel, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kosovo, Kuwait, Kyrgyzstan, Lesotho, Liberia, Macau, Macedonia, Malawi, Malaysia, Mali, Mauritania, Mauritius, Mexico, Moldova, Mongolia, Montenegro, Montserrat, Morocco, Mozambique, Myanmar (Burma), Namibia, Nepal, New Caledonia, Nicaragua, Niger, Nigeria, Oman, Pakistan, Palestine, Panama, Papa New Guinea, Paraguay, Peru, Puerto Rico, Qatar, Russia, Rwanda, Samoa, Saba, Saudi Arabia, Senegal, Serbia, Sierra Leone, South Korea, Sri Lanka, St Eustatius, St Helena, St Kitts and Nevis, St Lucia, St Maarten, St Vincent and the Grenadines, South Sudan, Sudan, Suriname, Swaziland, Syria, Tahiti, Tajikistan, Tanzania, The Bahamas, The British Virgin Islands, The Cayman Islands, The Dominican Republic, The Falkland Islands, The Ivory Coast (Côte d'Ivoire), The Maldives, The Netherlands Antilles, The Philippines, The Seychelles, The US Virgin Islands, Timor Leste, Togo, Tonga, Trinidad and Tobago, Tunisia, Turks and Caicos Islands, Uganda, Ukraine, United Arab Emirates (UAE), United States of America (USA), Uruguay, Vanuatu, Venezuela, Vietnam, Zambia, Zimbabwe.

Rest of World Zone 2: Andorra, Belize, Bhutan, Burundi, Comoros, Cook Islands, Cuba, Djibouti, Equatorial Guinea, Ethiopia, Greenland, Laos, Lebanon, Libya, Madagascar, Maldives, Sao Tome and Principe, Solomon Islands, Turkmenistan and Uzbekistan.